



Quality Assurance Program Requirements

Domestic Vendors: Lowe's purchases the product from a domestic location. If the product is imported, the vendor is the importer of record

- **Factory disclosure is a key requirement** for Domestic vendor's nominated factories manufacturing Lowe's Private brand items are required to comply with Protocol Testing (Product Only), Performance Specification Testing and applicable Responsible Sourcing requirements.

Import Vendors: Lowe's and its subsidiaries serve as the importer of record

- Import Vendor (Lowe's is the Importer of Record), vendor's nominated factory is required to comply with the Retail Ethical Sourcing Assessment (RESA), Enterprise Quality Assessment (EQA), Protocol Testing (Product & Transit), PO Inspections and Performance Specification Testing (Private Brands only).

| Sourcing Channels | Brands | QA Requirements | | | | |
|--|-----------------------|---|-------------------------------------|--|---|----------------|
| | | Retail Ethical Sourcing Assessment (RESA) | Enterprise Quality Assessment (EQA) | Compliance Testing (Product & Transit) | Private Brand Performance Specification Testing | PO Inspections |
| Import (Lowe's is the importer of Record) | All Products | Yes | Yes | Yes | Yes ³ | Yes |
| Domestic (Vendor is the importer of Record or sourced locally) | Lowe's Private Brands | Yes ¹ | No | Yes ² | Yes ³ | No |

¹While factory disclosure is still required, RESA is required only when manufactured outside the U.S. and Canada.

²**Product testing only.** Transit testing is **NOT** required (except bathroom vanities).

³Only required for Lowe's Private Brand items

Online Resources & Key Contacts

- For all Lowes Enterprise QA training and documentation visit: [Lowe's Vendor Gateway -> Knowledge Center -> Quality Assurance](#)
- Responsible Sourcing - responsiblesourcing@lowes.com
- Compliance Testing - qadomestictesting@lowes.com
- PO Inspection - lowesqa@lowes.com
- PB Performance Spec Testing – productengineering@lowes.com

All SCAN audit related questions should be directed to CTPAT@Lowes.com