

Military Discount Program Terms

1. Overview

Lowe's offers a 10% Military Discount on most full-priced purchases to extend our gratitude to those who have served or are currently serving our country in the US armed forces. "US Armed Forces" is defined as the US Army, US Marine Corps, US Navy, US Air Force, US Coast Guard, US Space Force, National Oceanic and Atmospheric Administration (NOAA), United States Public Health Service (USPHS) and National Guard. Individuals dishonorably discharged or discharged for bad conduct are not eligible to receive a Military Discount.

The discount also extends to their respective spouses, and all spouses are encouraged to independently enroll in the Military Discount Program by following the steps listed in Sections 3 and 4 below. The spouse's last name must match the service member's last name, unless the spouse has independently enrolled in the Military Discount Program by following the steps listed in Sections 3 and 4 below.

2. What Does the Military Discount Apply To?

The 10% Military Discount can be used every day on most full-priced product purchases. Exclusions to the Military Discount Program include the following:

- (i) It cannot be used on any sale item or with any other discount (such as but not limited to Lowe's Price Promise, Lowe's Credit 5% Off Every Day discount, volume or special pricing programs, and manager-discretion price adjustments);
- (ii) It cannot be applied to major appliances (including related accessories and parts), commodities (such as but not limited to electrical cable, electrical wire, dimensional lumber, plywood and OSB), gift cards, previous purchases, fees, installations (sold separately or as part of a bundle comprising both product and services) or any other services (such as but not limited to rentals, labor, delivery, shipping and extended protection plans); and
- (iii) Offer is not redeemable for cash and is for personal use only.

Additional exclusions may apply. See store for details.



3. Who Is Eligible to Receive the Military Discount?

To receive the everyday 10% Military Discount, you must:

- (i) Be currently serving in or be a US Armed Forces veteran ("Eligible Service Member(s)"). "Veteran" is defined as any individual who retired from the US Armed Forces or who was discharged (e.g., honorable, under honorable condition, general) but does not include any individual who was dishonorably discharged or discharged for bad conduct; and
- (ii) Be enrolled in the Military Discount Program;

Or

- (i) Be a current spouse of an Eligible Service Member; and
- (ii) Be enrolled in the Military Discount Program ("Eligible Spouse(s)").

Offer is nontransferable.

4. How to Enroll

Visit Lowes.com/military/validation to enroll in the Military Discount Program. Select Verify with ID.me and follow the on-screen instructions to complete military verification. Lowe's uses a trusted third-party vendor to verify your military status. Once you have completed the verification process, you will be asked to create a MyLowe's Personal Account on Lowes.com or sign in to your existing MyLowe's Personal Account on Lowes.com and follow the on-screen instructions. Creating a MyLowe's Personal Account on Lowes.com is free, but you will be required to create a password and provide the following information: email address, first name, last name and phone number.

In addition, if your MyLowe's Personal Account on Lowes.com already has an address on file, you will be asked to confirm or update your primary address, or if your MyLowe's Personal Account on Lowes.com does not already have an address on file, you will be asked to provide a primary address. Primary address will include street address, city, state and ZIP code ("Primary Address"). Once you have successfully completed the steps listed above, your Personal Account on Lowes.com will be updated to reflect your verified military status.



Eligible Service Members and Eligible Spouses must have separate MyLowe's Personal Accounts on Lowes.com to use the discount. Eligible Spouses can register for their own MyLowe's Personal Account at Lowes.com/military/validation.

5. How to Receive the Military Discount

Once enrolled in the Military Discount Program, to receive the Military Discount for instore purchases, a valid photo ID and a MyLowe's card or phone number are required at checkout to ensure the discount is being used by an Eligible Service Member or Eligible Spouse. Acceptable forms of ID include valid driver's license, state- or federalissued identification card, Department of Defense identification card, or passport or passport card. For a spouse, last name must match the registered service member's last name to receive the Military Discount, unless the spouse has independently enrolled in the Military Discount Program by following the steps listed in Sections 3 and 4 above.

Once enrolled in the Military Discount Program, to receive the Military Discount for online purchases, you must sign in to your MyLowe's Personal Account on Lowes.com. The Military Discount will be automatically applied to eligible items during checkout.

6. Right to Cancel and/or Alter Military Discount Program Terms

The Military Discount Program is offered at the sole and absolute discretion of Lowe's and may be revoked and/or revised at Lowe's sole discretion in its entirety or in part at any time by Lowe's, including but not limited to: (i) updating, changing, canceling, suspending, terminating, adding, ending, deleting or modifying the Military Discount Program and any of these Military Discount Program Terms, in any and/or all channels or store locations; (ii) requiring periodic reverification of eligibility; or (iii) otherwise altering or canceling any other Military Discount Program terms. Any changes or modifications will be effective immediately upon posting the revisions to https:// www.lowes.com/l/terms-and-conditions-of-use.html, and you waive any right you have to receive specific notice of such changes or modifications. We reserve the right to revoke enrollment status based on alleged, suspected or actual evidence of misuse or fraud in our sole discretion. Misuse and/or fraud includes but is not limited to using the Military Discount in any manner that is not consistent with the terms and conditions of the Military Discount Program or in a manner that is contrary to Lowe's intention of the Military Discount Program, including but not limited to misrepresentation by you in connection with any part of the Military Discount Program (e.g., allowing your discount to be used by anyone who is not your current spouse, etc.).