

Lowe’s Protection Plan Details by Category

Water Heaters

Plan Benefits	Plan Benefits During the Manufacturer’s Warranty (From Day 1)	Plan Benefits After the Manufacturer’s Warranty Ends
Labor Coverage	Covered Under the Manufacturer’s Warranty or Under the Protection Plan if Manufacturer Doesn’t Provide a Labor Warranty	✓
Parts Coverage	✓ In the Event of a Power Surge	✓ In the Event of a Power Surge
50% Reimbursement of the Cost of Performance and Care Items (up to \$100 a Year)	✓	✓
No Deductibles or Service Fees	✓	✓
Power Surge Protection	✓	✓
Transferable Coverage	✓	✓
1-Time Reinstallation Labor Reimbursement up to \$500*	✓	✓
30-Day FREE Access to Unlimited Tech Support With the Purchase of a Protection Plan for Your Smart Product, Provided by Lowe’s TechConnect™ App	✓	
Product Replacement if It Can’t Be Repaired**	✓ In the Event of a Power Surge	✓
1-Time \$50 Payment if the Product Isn’t Repaired Within 7 Days of Scheduled Visit		✓

*If water heater can’t be repaired and needs to be replaced and if not covered by the manufacturer’s warranty. See [Terms and Conditions](#) for coverage start date. Must claim within 90 days of plan coverage end date. Subject to full plan terms.

**Replacements and other additional benefits are subject to plan terms and may be in the form of a Lowe’s Protection Plan Replacement Card. Replacement fulfills the service contract.