

Lowe's Protection Plan Details by Category

Heating & Cooling

Plan Benefits	Plan Benefits During the Manufacturer's Warranty (From Day 1)	Plan Benefits After the Manufacturer's Warranty Ends
Parts and Labor Coverage*	Covered Under the Manufacturer's Warranty	✓
50% Reimbursement of the Cost of Performance and Care Items (up to \$100 a Year)	✓	✓
No Deductibles or Service Fees	✓	✓
Power Surge Protection	✓	✓
Transferable Coverage	✓	✓
30-Day FREE Access to Unlimited Tech Support With the Purchase of a Protection Plan for Your Smart Product, Provided by Lowe's TechConnect™ App	✓	
Product Replacement if It Can't Be Repaired**	✓ In the Event of a Power Surge	✓
1-Time \$50 Payment if the Product Isn't Repaired Within 7 Days of Scheduled Visit		✓

*See your manufacturer's warranty for coverage details. Lowe's Protection Plan parts and labor coverage for covered failures begins after manufacturer's warranty ends.

**Replacements and other additional benefits are subject to plan terms and may be in the form of a Lowe's Protection Plan Replacement Card. Replacement fulfills the service contract.