

# shop•vac®



## **LIMITED LIFETIME HOME USE WARRANTY:**

This Limited Lifetime Home Use Warranty applies to the original purchaser only and is not transferable.

### **Warranty**

Shop-Vac USA, LLC ("Shop-Vac®") warrants to the original purchaser that the Shop-Vac® vacuum cleaner ("Product") when used for normal household use in accordance with the User Manual, will be free from defects in material and workmanship. The warranty begins on the date of purchase and ends when the Product becomes unusable for reasons other than defects in workmanship or material.

### **Remedies**

Shop-Vac® will, as the sole and exclusive remedy available for warranty breach, replace defective parts or the entire Product as determined by Shop-Vac® in its sole discretion.

### **What is not covered by this warranty?**

- Accessories and filters.
- Any Product that has been tampered with or used for commercial purposes.
- Defects caused by use of non-genuine Shop-Vac® filters and/or accessories.
- Damage or faulty performance caused by misuse, careless handling, normal wear and tear.
- Defects caused by repair persons not authorized by Shop-Vac® including damages caused in the shipping, altering, or repairing of the Product (or any of its parts) when not authorized by Shop-Vac®.
- Products purchased, used, or operated outside of the United States or Canada.

### **How to Obtain Service**

Shop-Vac Customer Service: [www.shopvac.com/support](http://www.shopvac.com/support) Visit [www.shopvac.com](http://www.shopvac.com) for your vacuum's parts list schematic.

## How to Make a Warranty Claim

Proof of purchase date is required to make a warranty claim.

For warranty claims contact Shop-Vac® customer service by support request: [www.shopvac.com/us/en/service/support-request](http://www.shopvac.com/us/en/service/support-request) or by phone: 877-236-5750 or 877-509-4700.

Regular Business Hours: Monday - Friday 8:00 AM - 4:30 PM EST

Shop-Vac USA, LLC 2323 Reach Road Williamsport, PA 17701

## EXCLUSIVE WARRANTY AND REMEDIES

THE WARRANTIES AND REMEDIES SET FORTH ABOVE ARE YOUR ONLY WARRANTY AND REMEDIES, SHOP-VAC® EXCLUDES ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. STATE OR PROVINCIAL LAW MAY PROHIBIT THE EXCLUSION OF CERTAIN IMPLIED WARRANTIES, IN WHICH CASE THE PERIOD OF TIME FOLLOWING THE SALE THAT A CONSUMER MAY SEEK A REMEDY UNDER SUCH IMPLIED WARRANTIES WILL BE THE MINIMUM AMOUNT OF TIME REQUIRED BY STATE OR PROVINCIAL LAW. IF IMPLIED WARRANTIES CANNOT BE DISCLAIMED UNDER STATE OR PROVINCIAL LAW, THE REMEDIES SPECIFIED ABOVE FOR EXPRESS WARRANTIES WILL APPLY TO CONSUMERS FOR THE REQUIRED DURATION OF THE IMPLIED WARRANTY.

## LIMITATION OF DAMAGES

SHOP-VAC® WILL NOT BE RESPONSIBLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES IN CONNECTION WITH YOUR PURCHASE OF THE PRODUCT OR YOUR USE OF THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY DAMAGE TO PROPERTY, WHETHER BASED ON THEORIES OF BREACH OF WARRANTY, BREACH OF CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE, EVEN IF SHOP-VAC® HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT WILL SHOP VAC'S LIABILITY OR OBLIGATION WITH RESPECT TO ANY PRODUCT EXCEED THE PURCHASE PRICE OF SUCH PRODUCT BY PURCHASER.

IF YOUR PLACE OF RESIDENCE DOES NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES, THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU.

This warranty is effective for Products purchased on or after December 1st, 2021. Please contact Shop-Vac® at 1-877-236-5750 for the warranty which is applicable to Products purchased prior to December 1st, 2021.